

UHC_Community_Plan_Child - Did you have an illness, injury or condition that needed care right away?

The FREQ Procedure

UrgentCare	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	70	29.29	70	29.29
No	169	70.71	239	100.00
Frequency Missing = 2				

UHC_Community_Plan_Child - How often did you get care as soon as you needed?

The FREQ Procedure

UrgentCareFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	6	9.23	6	9.23
Usually	3	4.62	9	13.85
Always	56	86.15	65	100.00
Frequency Missing = 176				

UHC_Community_Plan_Child - Did you get a checkup or routine care at a doctor's office as soon as you needed?

The FREQ Procedure

CheckupsFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	18	12.16	18	12.16
Usually	25	16.89	43	29.05
Always	105	70.95	148	100.00
Frequency Missing = 93				

UHC_Community_Plan_Child - How would you rate your health care quality in the last six months?

The FREQ Procedure

CareRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	10	6.58	10	6.58
Good	31	20.39	41	26.97
Great	111	73.03	152	100.00
Frequency Missing = 89				

UHC_Community_Plan_Child - How often was it easy to get care, tests, or treatments you needed?

The FREQ Procedure

CareEasy	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	14	9.21	14	9.21
Usually	36	23.68	50	32.89
Always	102	67.11	152	100.00
Frequency Missing = 89				

UHC_Community_Plan_Child - How often did your doctor explain things in a way that was easy to understand?

The FREQ Procedure

DrUnderstand	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	7	4.73	7	4.73
Usually	15	10.14	22	14.86
Always	126	85.14	148	100.00
Frequency Missing = 93				

UHC_Community_Plan_Child - How often did your personal doctor listen to you?

The FREQ Procedure

DrListen	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	9	6.12	9	6.12
Usually	10	6.80	19	12.93
Always	128	87.07	147	100.00
Frequency Missing = 94				

UHC_Community_Plan_Child - How often did your personal doctor show respect for what you had to say?

The FREQ Procedure

DrRespect	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	5	3.38	5	3.38
Usually	8	5.41	13	8.78
Always	135	91.22	148	100.00
Frequency Missing = 93				

UHC_Community_Plan_Child - How often did your personal doctor spend enough time with you?

The FREQ Procedure

DrTime	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	10	6.76	10	6.76
Usually	29	19.59	39	26.35
Always	109	73.65	148	100.00
Frequency Missing = 93				

UHC_Community_Plan_Child - In the last six months, did you get care from another doctor or health provider other than your personal doctor?

The FREQ Procedure

CareMulti	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	69	46.62	69	46.62
No	79	53.38	148	100.00
Frequency Missing = 93				

UHC_Community_Plan_Child - How often did your personal doctor seem informed with care you received from other doctors or providers?

The FREQ Procedure

DrInformedMultiDr	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	11	16.42	11	16.42
Usually	15	22.39	26	38.81
Always	41	61.19	67	100.00
Frequency Missing = 174				

UHC_Community_Plan_Child - How would you rate your personal doctor?

The FREQ Procedure

DrRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	15	7.21	15	7.21
Good	30	14.42	45	21.63
Great	163	78.37	208	100.00
Frequency Missing = 33				

UHC_Community_Plan_Child - Did you visit a specialist?

The FREQ Procedure

Specialist	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	51	21.25	51	21.25
No	189	78.75	240	100.00
Frequency Missing = 1				

UHC_Community_Plan_Child - How often did you get an appointment with a specialist as soon as you needed?

The FREQ Procedure

SpecialistFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	11	21.57	11	21.57
Usually	15	29.41	26	50.98
Always	25	49.02	51	100.00
Frequency Missing = 190				

UHC_Community_Plan_Child - How would you rate your specialist?

The FREQ Procedure

SpecialistRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	3	6.25	3	6.25
Good	8	16.67	11	22.92
Great	37	77.08	48	100.00
Frequency Missing = 193				

UHC_Community_Plan_Child - Did you get information or help from your health plan's customer services?

The FREQ Procedure

CS	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	42	17.95	42	17.95
No	192	82.05	234	100.00
Frequency Missing = 7				

UHC_Community_Plan_Child - How often were you able to get information or help from your health plan's customer services?

The FREQ Procedure

CSHelp	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	4	10.00	4	10.00
Usually	5	12.50	9	22.50
Always	31	77.50	40	100.00
Frequency Missing = 201				

UHC_Community_Plan_Child - How often were you treated with respect and courtesy by your health plan's customer services?

The FREQ Procedure

CSRespect	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	3	7.50	3	7.50
Usually	2	5.00	5	12.50
Always	35	87.50	40	100.00
Frequency Missing = 201				

UHC_Community_Plan_Child - Did you have to fill out any forms with your health plan?

The FREQ Procedure

Forms	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	60	27.03	60	27.03
No	162	72.97	222	100.00
Frequency Missing = 19				

UHC_Community_Plan_Child - How often were forms from your health plan easy to fill out?

The FREQ Procedure

FormsEasy	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	7	12.73	7	12.73
Usually	14	25.45	21	38.18
Always	34	61.82	55	100.00
Frequency Missing = 186				

UHC_Community_Plan_Child - How would you rate your health plan?

The FREQ Procedure

PlanRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	12	5.17	12	5.17
Good	47	20.26	59	25.43
Great	173	74.57	232	100.00
Frequency Missing = 9				

UHC_Community_Plan_Child - In general, how would you rate your overall health?

The FREQ Procedure

OverallHealthRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Excellent	107	44.40	107	44.40
Very Good	87	36.10	194	80.50
Good	29	12.03	223	92.53
Fair	10	4.15	233	96.68
Poor	1	0.41	234	97.10
Unknown/Did Not Answer	7	2.90	241	100.00

UHC_Community_Plan_Child - In general, how would you rate your overall mental or emotional health?

The FREQ Procedure

MentalHealthRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Excellent	116	48.13	116	48.13
Very Good	55	22.82	171	70.95
Good	44	18.26	215	89.21
Fair	17	7.05	232	96.27
Poor	4	1.66	236	97.93
Unknown/Did Not Answer	5	2.07	241	100.00