Home\_State\_Health\_Child - Did you have an illness, injury or condition that needed care right away?

## The FREQ Procedure

UrgentCare	Frequency	Percent	Cumulative Frequency	Cumulative Percent		
Yes	58	30.21	58	30.21		
No	134	69.79	192	100.00		
Frequency Missing = 2						

Home\_State\_Health\_Child - How often did you get care as soon as you needed?

## The FREQ Procedure

UrgentCareFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Sometimes/Never	3	5.36	3	5.36	
Usually	8	14.29	11	19.64	
Always	45	80.36	56	100.00	
Frequency Missing = 138					

Home\_State\_Health\_Child - Did you get a checkup or routine care at a doctor's office as soon as you needed?

#### The FREQ Procedure

CheckupsFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Sometimes/Never	13	11.71	13	11.71	
Usually	21	18.92	34	30.63	
Always	77	69.37	111	100.00	
Frequency Missing = 83					

Home\_State\_Health\_Child - How would you rate your health care quality in the last six months?

## The FREQ Procedure

CareRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Bad	7	5.43	7	5.43	
Good	37	28.68	44	34.11	
Great	85	65.89	129	100.00	
Frequency Missing = 65					

Home\_State\_Health\_Child - How often was it easy to get care, tests, or treatments you needed?

## The FREQ Procedure

CareEasy	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Sometimes/Never	14	10.85	14	10.85	
Usually	22	17.05	36	27.91	
Always	93	72.09	129	100.00	
Frequency Missing = 65					

Home\_State\_Health\_Child - How often did your doctor explain things in a way that was easy to understand?

## The FREQ Procedure

DrUnderstand	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Sometimes/Never	5	4.20	5	4.20	
Usually	11	9.24	16	13.45	
Always	103	86.55	119	100.00	
Frequency Missing = 75					

Home\_State\_Health\_Child - How often did your personal doctor listen to you?

# The FREQ Procedure

DrListen	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Sometimes/Never	5	4.24	5	4.24	
Usually	9	7.63	14	11.86	
Always	104	88.14	118	100.00	
Frequency Missing = 76					

Home\_State\_Health\_Child - How often did your personal doctor show respect for what you had to say?

DrRespect	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Sometimes/Never	4	3.39	4	3.39	
Usually	5	4.24	9	7.63	
Always	109	92.37	118	100.00	
Frequency Missing = 76					

Home\_State\_Health\_Child - How often did your personal doctor spend enough time with you?

## The FREQ Procedure

DrTime	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Sometimes/Never	8	6.78	8	6.78	
Usually	21	17.80	29	24.58	
Always	89	75.42	118	100.00	
Frequency Missing = 76					

Home\_State\_Health\_Child - In the last six months, did you get care from another doctor or health provider other than your personal doctor?

#### The FREQ Procedure

CareMulti	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Yes	48	41.03	48	41.03	
No	69	58.97	117	100.00	
Frequency Missing = 77					

Home State Health Child - How often did your personal doctor seem informed with care you received from other doctors or providers?

#### The FREQ Procedure

DrInformedMultiDr	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Sometimes/Never	5	10.64	5	10.64	
Usually	10	21.28	15	31.91	
Always	32	68.09	47	100.00	
Frequency Missing = 147					

Home\_State\_Health\_Child - How would you rate your personal doctor?

DrRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Bad	9	5.39	9	5.39	
Good	25	14.97	34	20.36	
Great	133	79.64	167	100.00	
Frequency Missing = 27					

Home\_State\_Health\_Child - Did you visit a specialist?

## The FREQ Procedure

Specialist	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Yes	30	15.54	30	15.54	
No	163	84.46	193	100.00	
Frequency Missing = 1					

Home\_State\_Health\_Child - How often did you get an appointment with a specialist as soon as you needed?

## The FREQ Procedure

SpecialistFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent		
Sometimes/Never	6	20.00	6	20.00		
Usually	8	26.67	14	46.67		
Always	16	53.33	30	100.00		
Frequency Missing = 164						

Home\_State\_Health\_Child - How would you rate your specialist?

SpecialistRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Bad	1	3.45	1	3.45	
Good	7	24.14	8	27.59	
Great	21	72.41	29	100.00	
Frequency Missing = 165					

Home\_State\_Health\_Child - Did you get information or help from your health plan's customer services?

## The FREQ Procedure

cs	Frequency	Percent	Cumulative Frequency	Cumulative Percent			
Yes	43	22.40	43	22.40			
No	149	77.60	192	100.00			
	Frequency Missing = 2						

Home\_State\_Health\_Child - How often were you able to get information or help from your health plan's customer services?

# The FREQ Procedure

CSHelp	Frequency	Percent	Cumulative Frequency	Cumulative Percent		
Sometimes/Never	3	7.50	3	7.50		
Usually	7	17.50	10	25.00		
Always	30	75.00	40	100.00		
Frequency Missing = 154						

Home\_State\_Health\_Child - How often were you treated with respect and courtesy by your health plan's customer services?

#### The FREQ Procedure

CSRespect	Frequency	Percent	Cumulative Frequency	Cumulative Percent		
Sometimes/Never	2	5.00	2	5.00		
Usually	3	7.50	5	12.50		
Always	35	87.50	40	100.00		
Frequency Missing = 154						

Home\_State\_Health\_Child - Did you have to fill out any forms with your health plan?

Forms	Frequency	Percent	Cumulative Frequency	Cumulative Percent		
Yes	51	27.13	51	27.13		
No	137	72.87	188	100.00		
	Frequency Missing = 6					

Home\_State\_Health\_Child - How often were forms from your health plan easy to fill out?

## The FREQ Procedure

FormsEasy	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Sometimes/Never	9	17.65	9	17.65	
Usually	13	25.49	22	43.14	
Always	29	56.86	51	100.00	
Frequency Missing = 143					

Home\_State\_Health\_Child - How would you rate your health plan?

## The FREQ Procedure

PlanRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent	
Bad	12	6.25	12	6.25	
Good	38	19.79	50	26.04	
Great	142	73.96	192	100.00	
Frequency Missing = 2					

Home\_State\_Health\_Child - In general, how would you rate your overall health?

## The FREQ Procedure

OverallHealthRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Excellent	94	48.45	94	48.45
Very Good	61	31.44	155	79.90
Good	31	15.98	186	95.88
Fair	6	3.09	192	98.97
Unknown/Did Not Answer	2	1.03	194	100.00

Home\_State\_Health\_Child - In general, how would you rate your overall mental or emotional health?

MentalHealthRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Excellent	93	47.94	93	47.94
Very Good	51	26.29	144	74.23
Good	31	15.98	175	90.21
Fair	16	8.25	191	98.45
Poor	2	1.03	193	99.48
Unknown/Did Not Answer	1	0.52	194	100.00