



Need a Ride?

MO HealthNet participants may be eligible for FREE rides to qualifying healthcare services.

What is Non-Emergency Medical Transportation (NEMT)?

NEMT is a service for eligible MO HealthNet participants that provides transportation to covered MO HealthNet services. NEMT can include public transportation, bus tokens, vans, taxi, ambulance, ride shares, or even an airplane if needed to get you to your healthcare appointment. You may also be able to get help with gas costs if you have a car, or have a friend who can take you.

What services are covered?

NEMT can help you with a ride to covered MO HealthNet services. Some examples include:

- Visits with your Primary Care Physician or specialist (including pregnancy check-ups)
- Behavioral health follow-ups after hospital stay
- Dental appointments
- Counseling
- Eye exams

How do I schedule a ride?

Schedule your ride at least 3 days before your appointment unless you need to go to urgent care or are being discharged from the hospital. There are many ways to schedule a ride, including:

- **ONLINE:** Visit mtm-inc.net/missouri to schedule a ride online
- **MOBILE APP:** Download the '**MTM Link Member**' app on your IOS or android device
- **PHONE:** Call your health plan at the number listed below, Monday - Friday, 7am to 6pm



1-866-269-5927



1-855-694-4663



1-877-236-1020



1-833-388-1407



1-888-597-1193

Questions?

For answers to basic questions visit dss.mo.gov/mhd/files/non-emergency-transportation.pdf. If you would like to speak with a team member about NEMT, please call your health plan.



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